

THE CLIFFS COVID 19 STATEMENT

We are delighted to be able to re-open The Cliffs after a difficult and unique period this Spring. We are looking forward to welcoming customers as we start to socialise with a "new normal". Things are going to look a little different and that's why we have put together this information so you can come back to The Cliffs safely and responsibly. In accordance with the most recent legislation and guidelines from the Welsh Government, we are only offering outdoor tables for eating and drinking and are committed to a 2 metre social distance. We will update this should the situation change in the coming weeks.

ARRIVING AND LEAVING THE PREMISES

We have implemented a "one way flow" as far as possible, consistent with the layout of both outdoor and indoor areas. Please be alert to signage and directions telling you how to use the pub safely.

PRE-BOOKING OF OUTDOOR TABLES

Our new booking App will allow you to pre-book your table in 2 hours time slots. You are welcome to sit with members of your own household and one other household (or support bubble), up to a maximum of 6 people. Please stay in your allocated seating area as much as possible. Please do not return empty / used glasses to the bar. They will be collected by a member of staff.

ORDERING DRINKS AND FOOD / PAYMENT

We have introduced a food and beverage ordering app in order to minimise the contact between customers and staff, full details available on the opening website page and our Facebook page. Contactless payments preferred or card payments or payment via the App

CONTACT TRACING APP

We have a duty of care to take some details like your name and phone number to help with contact tracing. For ease of supplying your details, our "track and trace" App is linked directly to our table booking.

OUTDOOR MUSIC

To prevent raised voices and the spread of water droplets, we will be keeping any recorded music played at a suitably lower level.

SOCIAL DISTANCING

Keep your distance (2 metres apart where possible) and limit contact with other people whilst you are with us.

HAND HYGIENE

Make sure that you wash your hands regularly. We have also provided many hand sanitising points for your safety and require customers to use these both on entry and exit of the property and of course after use of the toilets.

STAY AT HOME

If you are feeling unwell anyway or if you have been in contact with anyone who is ill or experiencing any of the Covid symptoms (including but not limited to: cough, temperature, loss of taste or smell).....stay home!

CHILDREN

Children MUST be carefully supervised by their parents / guardians. They must remain seated at tables at all times apart from using toilet facilities, where they MUST be escorted without fail.

WEATHER

If the weather takes a turn for the worse, you will not be allowed to shelter inside.

THE BATHROOMS

ONLY 1 PERSON OR 1 PERSON AND ACCOMPANIED CHILDREN AT ANY ONE TIME.

DOGS

Well behaved dogs welcome. PLEASE KEEP ON A LEAD AT ALL TIMES.